

Dear Patients,

At Andover Periodontics, we are fully committed to ensuring a safe and healthy environment for our patients and team during this time of concern over the coronavirus/COVID-19 outbreak. We continue to stay up-to-date on the recommendations in accordance with the WHO, CDC (<https://www.cdc.gov/>) and MDS (Massachusetts Dental Society) and their guidelines.

Here at Andover Periodontics, as always, we are practicing strict guidelines of infection control, to prevent transmission of any infectious diseases for every patient at any time, including sterilization techniques, disinfection with hospital-grade disinfectants as well as use of personal protective devices to provide the safest environment for our patients and team members. In addition, we invested in Surgically Clean air technology, a powerful high-level germicidal UV-C light key in killing germs and viruses, to keep our office environment as safe and protected as possible.

In the following circumstances, we ask you to please call our office prior to your appointment:

- If you have traveled to countries with a CDC Travel Health Alert Level 2 or 3 (China, South Korea, Iran, Italy, Japan) in the past 14 days, or any other area affected by COVID-19.
- If you or a close family member currently have cold/flu symptoms (fever, cough, runny nose, shortness of breath), please call our office to reschedule your appointment.
- If you or a close family member have been in contact with an individual diagnosed with COVID-19.

Please practice these simple precautions to help prevent the spread of the flu and other respiratory illnesses:

- Avoid close contact with people who are sick.
- Stay home when you are sick, except to get medical care.
- Cover your coughs and sneezes with a tissue and throw the tissue in the trash.
- Wash your hands often with soap and water for at least 20 seconds, especially after blowing your nose, coughing, or sneezing; going to the bathroom; and before eating or preparing food.
- If soap and water are not readily available, use an alcohol-based hand sanitizer with at least 60% alcohol. Always wash hands with soap and water if hands are visibly dirty.
- Clean and disinfect frequently touched surfaces and objects (e.g., tables, countertops, light switches, doorknobs, and cabinet handles).

Thank you for your attention to this important issue. Please do not hesitate to call our office with any questions or concerns regarding your future appointments. We continue to be here and provide patient care to the high level of standards that you have come to know. We look forward to seeing you at your next appointment.

Sincerely,

Dr. Maria Dona